LOAD 28

2025 CAPABILITY STATEMENT

Load 28 provides you with an **encompass**ing solution to building services on site to ensure your project is more streamlined and efficient.

NCompass

www.**load28**.com.au

ABOUT US

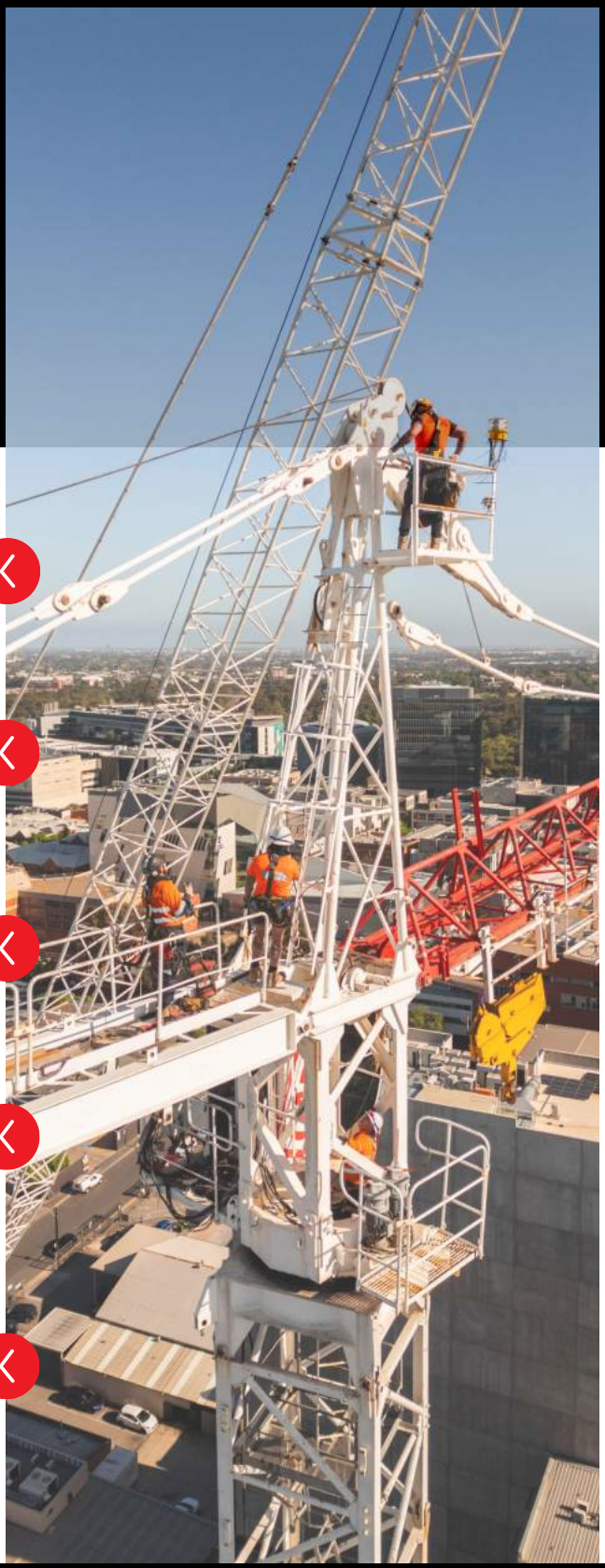
Load 28 was established in 2010 by current Managing Director Marcus Rigney, driven by a desire and passion to run a small service-based business within the building and construction industry.

The business has grown substantially over the past 14 years, and today, the Load 28 team is well recognised and respected within the South Australian construction industry as leading specialists in mobile crane hire, tower crane hire, construction hoists, loading decks, and tier one projects.

We are proud to boast 29 cranes of all sizes and capabilities within our fleet and employ 103 valued staff within the Load 28 family. Our team are highly trained and experienced, having worked across a diverse range of industries and projects. They are specialists in their field and continuously updating their qualifications to provide the highest level of service to the industry.

Load 28's ongoing commitment to continuous improvement was recently recognised by being awarded finalists in the **2024 Telstra Best of Business Awards** for **Outstanding Growth in South Australia** against thousands of other applicants.

THE DRIVING FORCES BEHIND OUR SUCCESS



- Fostering a team-based culture focused on safety and quality customer experiences.
- Our experience managing specific project work that sits outside the normal scope.
- A vast range of equipment that is well maintained, operated by crew that are highly trained.
- An innovative mindset to the operation of our business and in the development of our products and services.
- Our plan the work, work the plan philosophy, ensuring the seamless execution of critical parts of a project.

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OUR SERVICES

The NCompass Solution

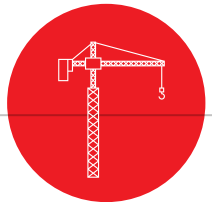
Plan the Work. Work the Plan.

MARCUS RIGNEY

Load 28 provides an encompassing solution to building services on site to ensure your construction project is more streamlined and efficient.

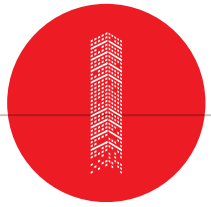
CRANE HIRE

Load 28 is Adelaide's leading Tier 1 crane provider to the construction industry. We have 29 cranes in our fleet and no project is too big or too small.



TOWER CRANES

We have a range of tower cranes suited to both commercial and residential construction. We are industry leaders with the MCH 125 Electro Hydraulic Luffing crane.



CONSTRUCTION HOISTS

Load 28 can provide an end-to-end vertical access solution for our clients with our man and material hoists for commercial scale building projects.

LOADING DECKS

Our Loading Decks provide safe, convenient and cost-effective access solutions for loading and unloading materials at multi-storey and high-rise projects by crane.

We provide the industry with well-maintained quality equipment, serviced regularly to exceed certified industry standards.

We have safe and effective lifting solutions for any project, and cranes and staff that can cater to any requirement, from limited access crane hire, unloading materials and equipment, structural steel and / or precast installation, tower crane provision including erection and dismantling, construction hoists and loading decks. We are known leaders in South Australia for complex glass handling.

Through Load 28's 'NCompass Solution' you benefit from **one** service provider, **one** point-of-contact, **one** engineering team, and **one** installation team. Our exceptional project management skills, coupled with our innovative mindset gives us the tools necessary to manage a vast range of differing projects with critical path elements.

OUR SERVICES

Load 28 services the construction industry **24 hours a day, 7 days a week.** We are known leaders in providing complex lift-planning solutions for our clients. We are highly trained and experienced in Delta Core installation. Further services we offer include:

- 24/7 Crane Hire
- Mini Crane Hire Specialists
- Project Work - Deltacore
- Commercial Glass Install
- Glass Vacuum Lifting Equipment
- Tower Crane Specialists

GLASS INSTALLATION

PRECAST

STEEL

TOWER CRANES

RAIL

GENERAL CRANE HIRE

CONSTRUCTION

INNOVATIVE EQUIPMENT

OUR FLEET

Load 28 has a vast range of equipment in its fleet, including 29 cranes, and multiple construction hoists and loading decks.

Each piece of machinery has been chosen to ensure it is best suited to our scope of work and the services we provide. Our extensive range means we have the capability to tailor a lifting solution to any specific project requirement.

If we are presented with an application that is complicated to lift, we use our innovative mindset to design lifting equipment that makes the process easier and efficient, providing solutions for our clients and giving us an edge over industry competitors.

No project is too big or too small for our team. From tier one projects to residential projects that include lifting roof trusses and house building materials into job sites.

Load 28 is always looking to expand its fleet to meet the changing needs of our clients and the industry.

We are recognised as innovators in our field, and are always thinking outside the box.

OUR FLEET

Equipment in our fleet include the following:

- Wide range of Mini Crawler Cranes
- 10 Ton City Crane
- 13 Ton City Crane
- 15 Ton Pick & Carry Crane
- 20 Ton City Crane
- 25 Ton Pick & Carry Crane
- 28 Ton Pick & Carry Crane
- 30 Ton Mobile Crane
- 40 Ton Mobile Crane
- 50 Ton Mobile Crane
- 60 Ton Mobile Crane
- 70 Ton Mobile Crane
- 95 Ton Mobile Crane
- 130 Ton Mobile Crane
- 150 Ton Mobile Crane
- 230 Ton Mobile Crane
- Range of Tower Cranes
- Construction Hoists
- Loading Decks
- Rigid Trucks
- Semi Trailers & Drop Decks
- Rigging Ute
- Lifting gear
- Lifting Cages
- Man Boxes
- Glass Handlers

We have experienced and trained crane operators, tower crane technicians, riggers, hoist technicians supervisors, boilermaker/welders, and specialised riggers to support your project.

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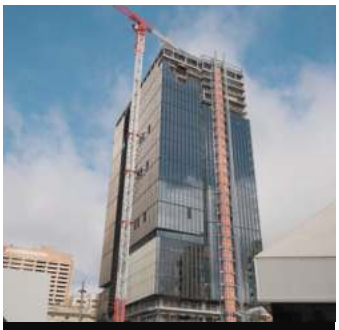
MAJOR PROJECTS



BUILT
ADELAIDE FESTIVAL PLAZA

Mobile Crane Hire for the installation of Precast Façade panels in the podium façade.

The project required comprehensive lift planning to manage the lifting and rotation of finished concrete panels and installation into the façade. Installation of 20,202 square metres of exterior curtain wall panels and all secondary steelwork and feature aluminium fins and specialised rigging support.

BUILT ENVIRONS
150 GRENFELL

Provide and operate MCH125 Tower Crane and construction material hoists and installation of curtain wall facade.

In addition to the above scope of works, Load 28 also completed comprehensive lift planning to this project and provided rigging arrangements for the precast demolition. We also provided mobile crane hire during the building's demolition.

BUILT
60 KING WILLIAM

Mobile crane hire, specialised rigging services and curtain wall installation.

Load 28 delivered the curtain wall installation totalling 30,000 man hours for over 2000 panels. We also provided mobile crane hire and specialised rigging services. This included the development of comprehensive lift planning and engineering as we completed work on suspended slabs with critical path elements.

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MAJOR PROJECTS

HANSEN YUNCKEN
SKY CITY

Mobile crane hire, specialised rigging services and facade installation

Load 28 was engaged by Hansen Yuncken to provide mobile crane hire and specialised rigging services for all lifting requirements for this project. The team provided comprehensive lift planning, completing works on suspended slabs. We completed all the facade installation for this iconic 6-star project.

TANDEM BUILDING GROUP
88 O'CONNELL

Installation of Curtain wall / window wall façade and general mobile crane work and rigging services

Load 28 managed the installation of curtain wall / window wall façade for this project. The team installed over 17,000 sq/m of glass over three towers. We also provided general mobile crane work and rigging services.

MOSSOP CONSTRUCTION
QUEST II

Engaged for tower crane, mobile cranes, construction hoists and loading decks through Load 28's NCompass Solution.

Utilising our successful 'NCompass' strategy for this project, Load 28 provided crane hire for Ramco Precast, structural steel installation for Tali Engineering, Hollowcore installation, general crane lifting, construction hoists and loading decks for Mossop Construtions.

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GIVING BACK

Giving Back and corporate social responsibility are core values of Load 28. Both Marcus and his business are committed to the betterment and growth of the construction industry and the community through volunteering, charitable works, industry engagement and participation, and mental health advocacy.

BARNEY THE STARLIGHT CRANE

Load 28 partnered with the Starlight Children's Foundation to help raise vital funds for children experiencing hospitalisation and serious illness. To date, $40k and five wishes have been raised. Alongside various campaigns, Load 28 also donates a portion of the machine's hourly rate. Load 28's Customer Service Manager Fiona Rigney is also a Starlight Children's Foundation Board Member.

RISE MENTAL HEALTH COACH

Load 28 Managing Director Marcus Rigney is a Mental Health Coach for Master Builders SA's RISE program. Marcus was chosen based on his mentoring and industry experience, mental health advocacy, and his own personal journey overcoming stress, burnout, and mental health challenges.

BUILDING EXCELLENCE AWARDS JUDGE & MAJOR SPONSOR

Load 28 have been key sponsors of the highly acclaimed Master Builders SA Building Excellence Awards for the past four years. Marcus Rigney is also a key judge for the program. He commits significant time from his busy schedule to visit and judge some of South Australia's most outstanding commercial building projects

DO YOU NEED A LIFT?

'Do You Need a Lift' is a mental health program developed by Marcus, targeted to the building and construction industry. It aims to provide attendees with mental health strategies for dealing with stress and crisis. This program is delivered across key building sites, providing a forum for open conversation and support to supervisors and project / site managers.

GIVING BACK

CRANE INDUSTRY COUNCIL OF AUSTRALIA (SA)

Marcus handed over the reigns as Chairman of the Crane Industry Council of Australia (SA Division) to Mark Eberhard in late 2022 after four years at the helm. He still plays a key role on the Board for the Association and is a strong supporter of key initiatives and events. He is a strong advocate for driving crane apprenticeships in the construction industry.

MASTER BUILDERS SA SUBCONTRACTOR COMMITTEE

Marcus is a valued member of Master Builders SA's Subcontractor committee, meeting every month at the Associations headquarters on South Terrace. He uses it as a platform to give voice to the rights of sub contractors in South Australia's construction industry. He is a passionate and determined advocate.

COMMUNITY AND SOCIAL SUPPORT

Load 28 is committed to supporting the local community. Every year, the team, alongside their children, dress up to take part in the Port Adelaide Christmas Parade and Street Party, covering a crane in tinsel and handing out lollies to the kids. The Grinch is always the star of the show!

AUSTRALIAN INSTITUTE OF BUILDING

Load 28 has been sponsoring the Australian Institute of Building Professional Excellence in Building Awards for five years, with Marcus delivering a speech at every Awards Gala. We are proud to support a program that fosters, reinforces and recognises industry leaders to promote best practice in construction.

WORK, HEALTH & SAFETY QUALITY & ENVIRONMENT

Load 28 has a HSEQ Management system, underpinned by Policies and Procedures. As our company is ever evolving, so is our integrated management system.

We are a preferred supplier to a number of Tier 1 projects, so our management system is consistently audited in-house to prepare for the auditing processes undertaken on project commencement.

We are currently working on formal accreditation to our Management System and our initial gap analysis is showing we are only months away to achieving accreditation to all three certifications.

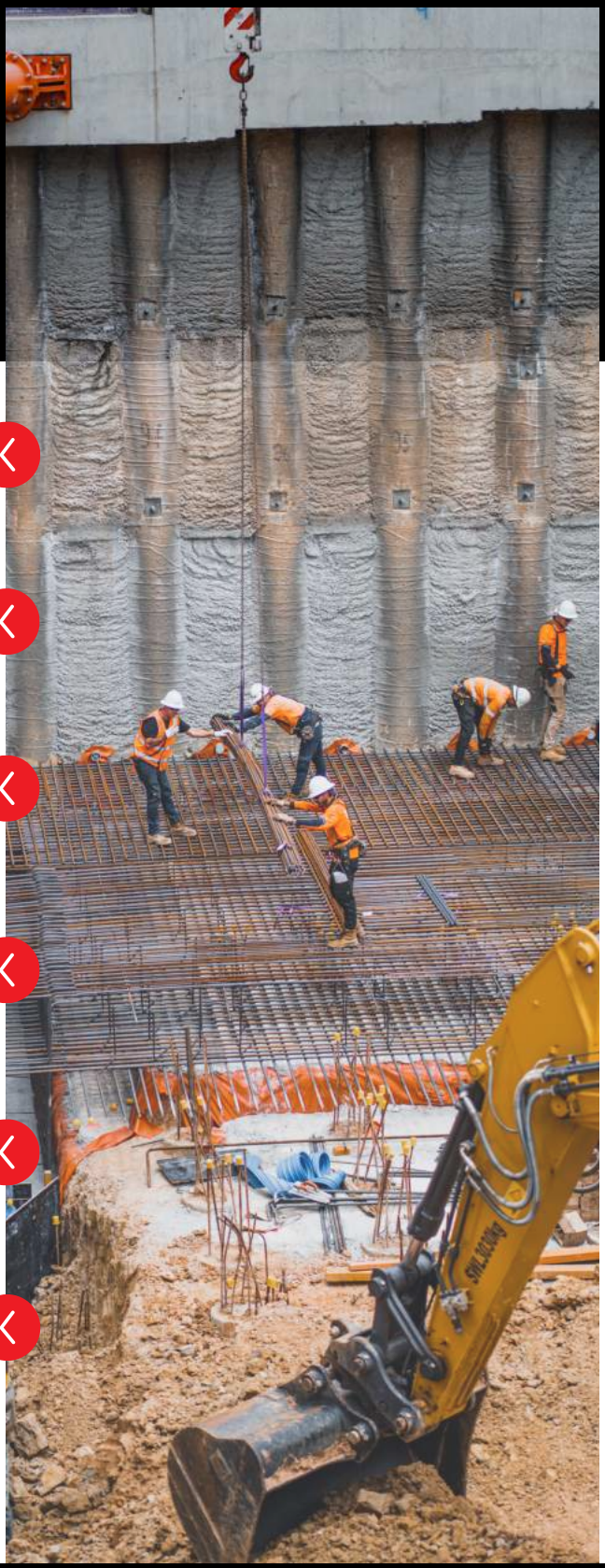
Safe Work Method Statements are completed for all tasks, focusing on the construction high risk tasks as outlined by the Federal Safety Commission.

Our safety performance is exceptionally good, and this can be accredited to the stable and positive culture within our business. Our team are very focused on their equipment and their task, all while ensuring exceptional customer service.

We hold regular tool box talks in-house, where we discuss the importance of compliance to our safety systems, learning from previous mistakes and promoting forward thinking.

Along with our policies and procedures, our equipment and crew are monitored via our computer system Assignar, that monitors and alarms us for equipment compliance checks, crew licensing and induction expiries, crew timesheets and dockets, equipment scheduling, and more.

SERIOUS ABOUT SAFETY



All our cranes are maintained and serviced in accordance with the Australian Standards and CICA Crane Safe Assessment.

SWMS (Safe Work Method Statements) are prepared on all tasks.

Detailed Safety Management Plan continuously reviewed as we work towards third party OH&S Accreditation.

To close the loop, we have designed a set of quality ITP (inspection test plans) electronic forms to ensure we delivery quality.

We adopt the CICA CrewSafe Program for a comprehensive verification of competency on our equipment.

Comprehensive lift planning using computer modelling on all lifts to ensure safety and efficiency.

CraneSafe®
CrewSafe®

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LIFTING THE BAR ON SAFETY

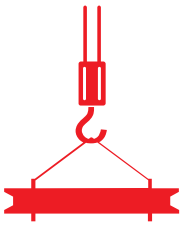
LOAD 28

PLAN THE WORK. WORK THE PLAN.

Make sure you have reviewed carefully the specific site control measures listed in your SWMS and Lift Plans. If the task changes... stop, think about any new control measures and update the SWMS.

IS THE AREA SAFE?

Make sure that all exclusion zones are in place, so that you can concentrate on the high risk activity. Ensure that you have protected the people around you.



CHECK EQUIPMENT

Ensure all equipment has been checked carefully, prestarts completed and all lifting gear is inspected. Make sure all Weekly Critical Crane Checks have been completed.

WATCH YOUR MATES

Check each other, and protect your fellow workers. Construction site safety is not a one-man job.

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OUR TEAM

Just like our innovative equipment, the Load 28 team are specialists in their field. Our staff are full time, highly trained and continuously updating their qualifications to provide ongoing high level service to the industry.

We have a full contingency of rigging personal, some of which have already undertaken MSIC inductions. Our crew also complete regular VOC training, using the CrewSafe program endorsed by the Crane Industry Council of Australia (CICA).

Marcus Rigney
Managing Director

Fiona Rigney
Customer Service Manager

Tom Rigney
Crane Manager

Warren Grey
Depot Manager

Renee De Luca
Manager I Strategic Communications & Business Engagement

Luke Haynes
Supervisor

Andy Keen
Allocations Manager

John Gamboa
Tower Crane & Hoist Coordinator / Leading Hand

FOR ENQUIRIES, CONTACT US.

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